Cache Me If You Can: Effects of DNS Time-to-Live

Giovane C. M. Moura^{1,2}, John Heidemann³, Wes Hardaker³, Ricardo de O. Schmidt⁴

Nordic Domain Days

Stockholm, Sweden 2019-11-26

¹SIDN Labs, ²TU Delft, ³USC/ISI, ⁴UPF



Outline

Introduction

Parent vs Child

Zone configurations and Effective TTL

TTLs Use in the Wild

Operators Notification

Caching (Longer TTL) vs Anycast Shorter vs Longer TTLs

Recommendation and Conclusions

Our rearch on DNS security/stability:

- Anycast and DDoS: IMC 2016 [2]
- Resolvers: IMC 2017 [5]
- Anycast Engineering: PAM2017 [6], IMC 2017 [1]
- Caching and DDoS: IMC 2018 [4]
- Caching and TTL, and performance: IMC 2019 [3]
 - (this paper)

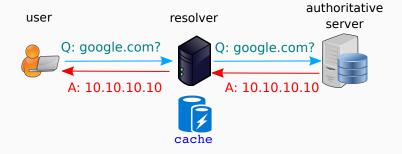
Introduction

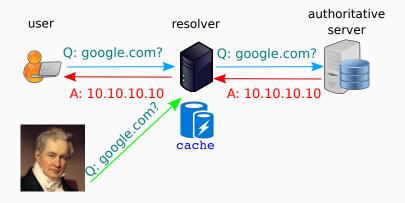


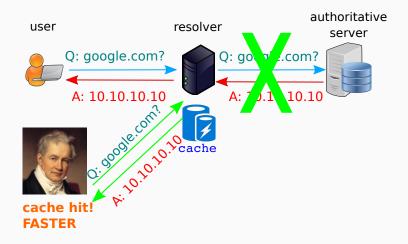


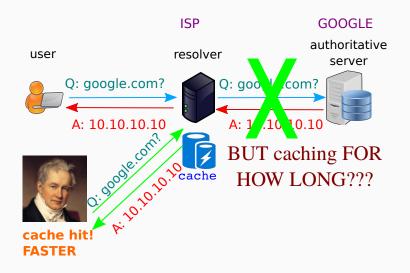












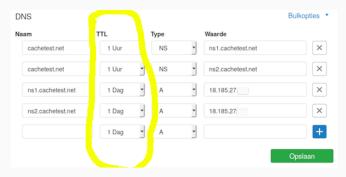




- TTL controls caching
 - auth servers SIGNAL to resolvers how long (TTL)
- Caching is VERY important for performance
 - improves user experience

And you must set TTLs

• Say you register cachetest.net



Today it is unclear what an operator should do

 DNS OPs folks on TTLs: "if it ain't broke don't fix it"

We think we can help



Figure 1: DNS ops chaging TTLs. src: trainworld.be

Because of conflicting and under-explained TTL advice, we show:

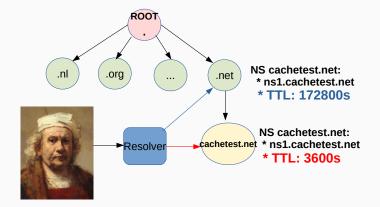
- 1. the effective TTL comes from multiple places
 - Parent and Child authoritative servers
 - NS and A records (sometimes)
- 2. TTLs are unnecesssarily short
 - a. because sometimes multiple places \rightarrow one is shorter and wins
 - or operators don't realize the cost
- 3. We show that longer TTLs are **MUCH** faster
- Our results were adopted by 3 ccTLD for ~20ms median latency improvement; 171ms 75%ile

- 1. Parent vs Child: who really sets the TTL?
- 2. NS and A records: are they limited? And bailiwick?
- 3. Real-world variation exists
- 4. Longer TTLs are MUCH better
- 5. Our recommendations

Parent vs Child

Duplicate info: which one is chosen?

• Parent and child TTLs may vary: dig NS cachetest.net

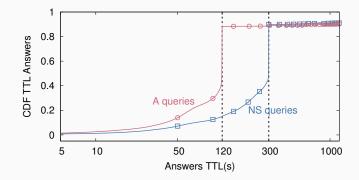


Which TTL will Rembrandt use? Parent (172800s) or child (TTL: 3600s)

Parent vs Child experiment

- Test with experiment on .uy: (2019-02-14)
 - Parent : NS/A TTL: 172800s
 - Child: NS TTL: 300s ; A: 120s
- We query with 15k VPs (Ripe Atlas) mutliple times, every 10min
- We analyze TTL values received at VPs

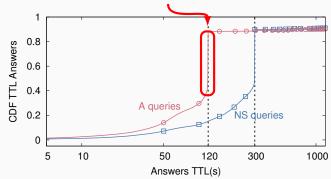
Figure 2: Observed TTLs from Atlas VPs for .uy-NS and a.nic.uy-A queries.



• Remember: TTL parents: 2 days

Figure 2: Observed TTLs from Atlas VPs for .uy-NS and a.nic.uy-A queries.

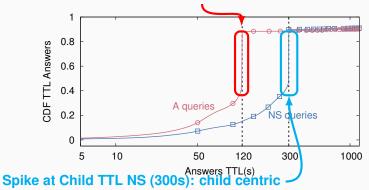
Spike at Child TTL A (120s) : most resolvers are child centric



[•] Remember: TTL parents: 2 days

Figure 2: Observed TTLs from Atlas VPs for .uy-NS and a.nic.uy-A queries.

Spike at Child TTL A (120s) : most resolvers are child centric

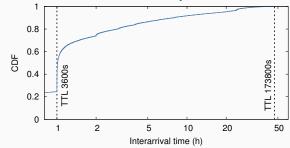


• Remember: TTL parents: 2 days

Is centricity true for TLDs and SLDs?

- Test with .nl TLD A records (ns*.dns.nl)
 - TTLs are 3600s (child) vs. 17800s (parent)

Figure 3: Minimum interarrival time of A queries for TLD

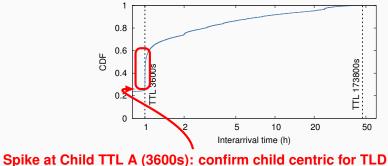


We confirmed this with a second-level domain (paper)

Is centricity true for TLDs and SLDs?

- Test with .nl TLD A records (ns*.dns.nl)
 - TTLs are 3600s (child) vs. 17800s (parent)

Figure 3: Minimum interarrival time of A queries for TLD

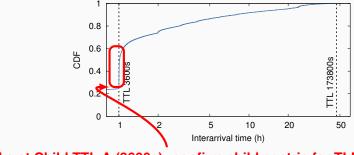


We confirmed this with a second-level domain (paper)

Is centricity true for TLDs and SLDs?

- Test with .nl TLD A records (ns*.dns.nl)
 - TTLs are 3600s (child) vs. 17800s (parent)

Figure 3: Minimum interarrival time of A queries for TLD

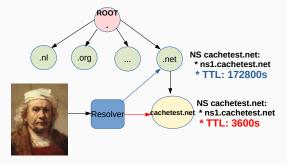


Spike at Child TTL A (3600s): confirm child centric for TLD

We confirmed this with a second-level domain (paper)

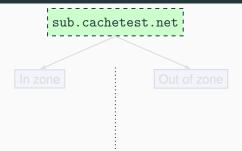
Most resolvers wil use child TTLs

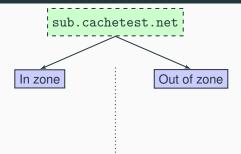
- Rembrant (and users) mostly use child TTLs
- Child TTL controls caching (most times)

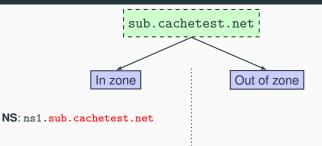


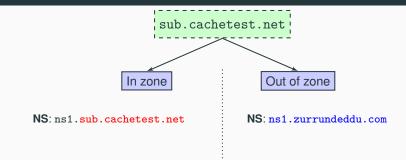
Which TTL will Rembrandt use? Parent (172800s) or child (TTL: 3600s)

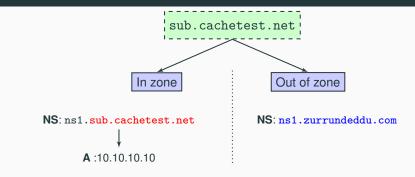
Zone configurations and Effective TTL

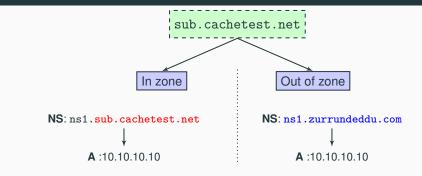


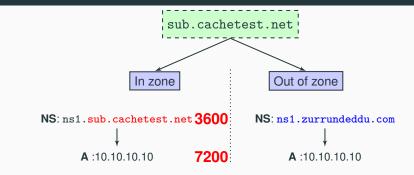


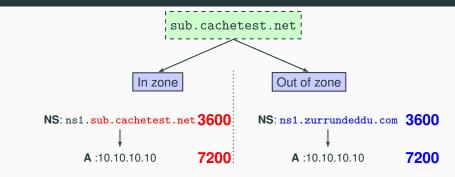


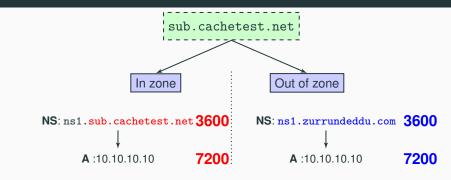




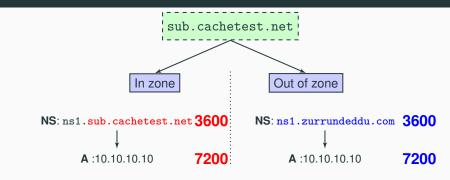




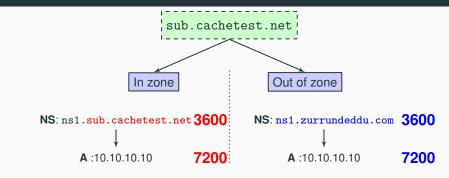




To resolve *.sub.cachetest.net, you need both NS and A

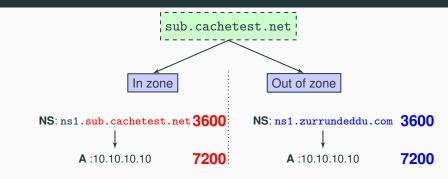


To resolve *.sub.cachetest.net, you need both NS and A Are NS and A cached independently?



To resolve *.sub.cachetest.net, you need both NS and A Are NS and A cached independently?

1. t=0: all Atlas VPs query (fills cache with NS and A)

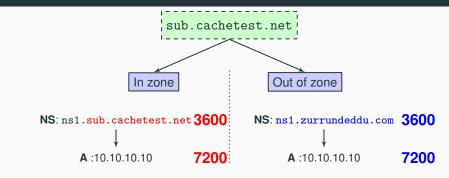


To resolve *.sub.cachetest.net, you need both NS and A Are NS and A cached independently?

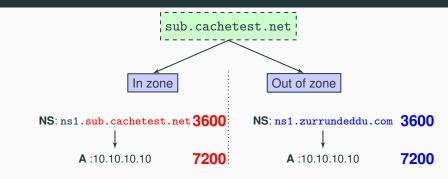
1. t=0: all Atlas VPs query (fills cache with NS and A)

2. t=4800: what happens ? NS is expired; A is still in cache:

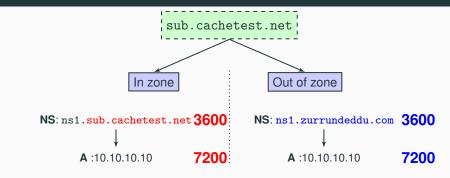
do resolvers use the "cached A" or refresh it again?



To resolve *.sub.cachetest.net, you need both NS and A Are NS and A cached independently? 1. t=0: all Atlas VPs query (fills cache with NS and A) 2. t=4800: what happens ? NS is expired; A is still in cache: do resolvers use the "cached A" or refresh it again?



To resolve *.sub.cachetest.net, you need both NS and A Are NS and A cached independently? 1. t=0: all Atlas VPs query (fills cache with NS and A) 2. t=4800: what happens ? NS is expired; A is still in cache: do resolvers use the "cached A" or refresh it again? trick: at t=540, we renumber A to 10.10.10.2 (diff answer)



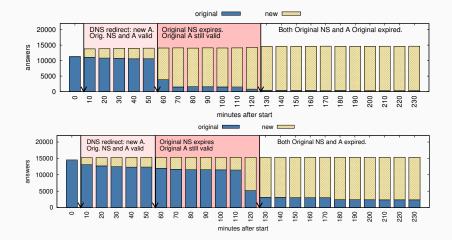
To resolve *.sub.cachetest.net, you need both NS and A Are NS and A cached independently?

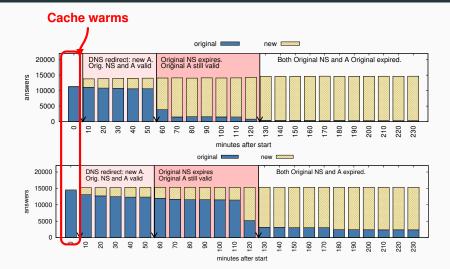
1. t=0: all Atlas VPs query (fills cache with NS and X

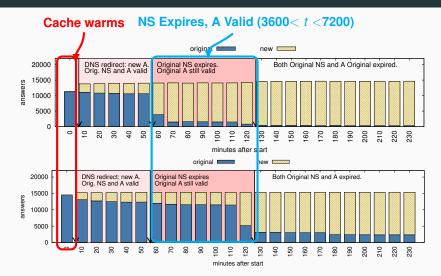


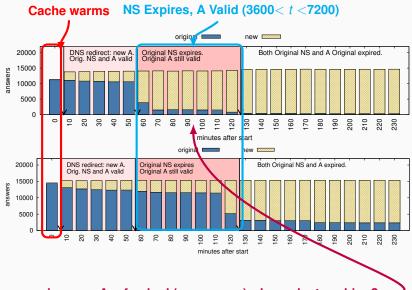
2. t=4800: what happens ? NS is expired; A is still in cache: **do resolvers use the "cached A" or refresh it again?** trick: at t=540, *we renumber A to 10.10.10.2* (diff answer)

Will Marcus Aurelius receive cached or new answer? 12

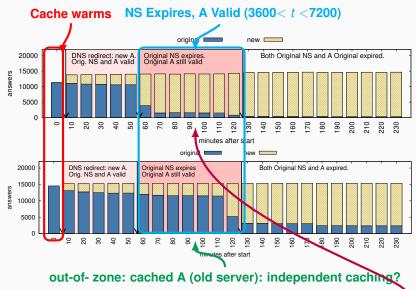




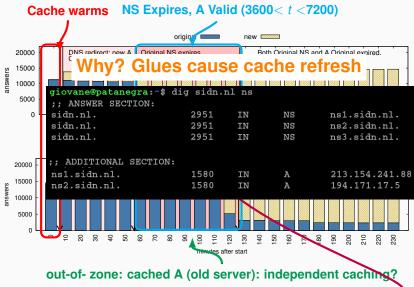




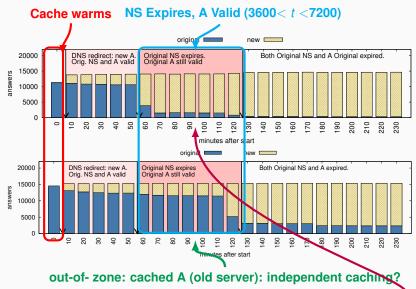
in zone: A refreshed (new server): dependent caching?



in zone: A refreshed (new server): dependent caching? -



in zone: A refreshed (new server): dependent caching? -



in zone: A refreshed (new server): dependent caching? -



STC: https://en.wikipedia.org/wiki/Marcus_Aurelius CC BY-SA 3.0

- Marcus Aurelius will notice"early" refreshed A for in-zone (in bailiwick)
- The way you configure your zone impacts caching , not only TTLs

Outline

Introduction

Parent vs Child

Zone configurations and Effective TTL

TTLs Use in the Wild

Operators Notification

Caching (Longer TTL) vs Anycast Shorter vs Longer TTLs

Recommendation and Conclusions

TTLs Use in the Wild

How are TTLs used in the wild?

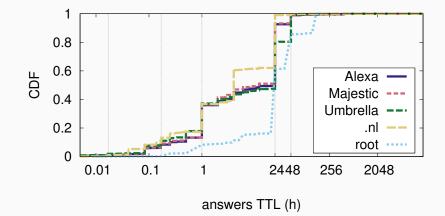
- There is no consensus how to choose TTLs
- · But folks have to choose them anyway
- We use 5 lists:
 - Alexa
 - Majestic
 - Umbrella
 - .nl
 - Root (TLDs)
- We probe several records types
- We analyze child TTL values
- And discuss results with some operators

Most domains are out-of-bailiwick

	Alexa	Majestic	Umbre.	.nl	Root
responsive	988654	928299	783343	5454833	1535
CNAME	50981	7017	452711	9436	0
SOA	12741	8352	59083	12268	0
responsive NS	924932	912930	271549	5433129	1535
Out only	878402	873447	244656	5417599	748
ratio out only	95.0%	95.7%	90.1	99.7%	48.7%
In only	37552	28577	20070	12586	654
Mixed	8978	10906	6823	2941	133

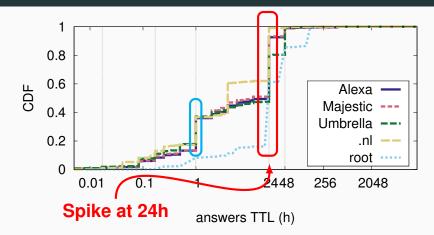
- Out of bailiwick (out-of-zone): records are cached independently (no glues)
- Your chosen TTLs values for different records will be respected

NS records have longer TTLs (>24h)



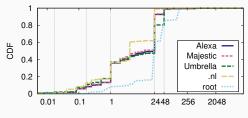
- > 60% NS records are long (Good for caching and performance)
- But 40% are one hour or less (not so good)

NS records have longer TTLs (>24h)

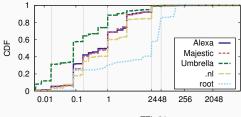


- > 60% NS records are long (Good for caching and performance)
- But 40% are one hour or less (not so good)

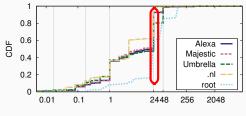
A records TTLs far shorter than NS



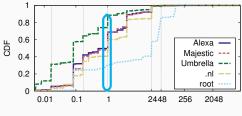
answers TTL (h)



A records TTLs far shorter than NS

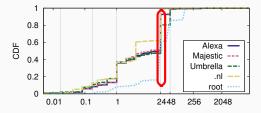


answers TTL (h)



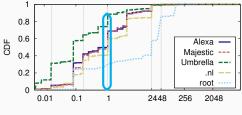
answers TTL (h)

A records TTLs far shorter than NS



answers TTL (h)

Shorter A records TTLs leads to poor caching



answers TTL (h)

- We found **34 TLDs** with short TTL for NSes (<=30min)
- We notified 8 ccTLDs
- 3 TLDs increased their TTL to 1 day after our notification
 - .uy, and
 - another in Africa
 - and another in the Middle-East

.uy latency reduced a lot!

• .uy NS TTL from 300s to 86400s

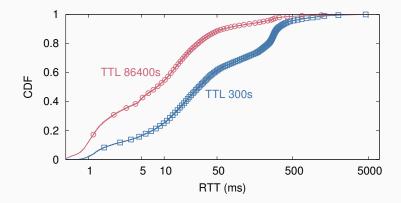


Figure 4: RTT from RIPE Atlas VPs for NS .uy queries (NS)

.uy latency reduced a lot!

• .uy NS TTL from 300s to 86400s

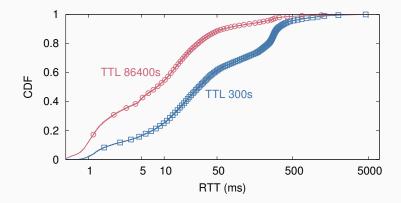


Figure 4: RTT from RIPE Atlas VPs for NS .uy queries (NS)

.uy latency reduced a lot!

.uy NS TTL from 300s to 86400s: lower latency for clients

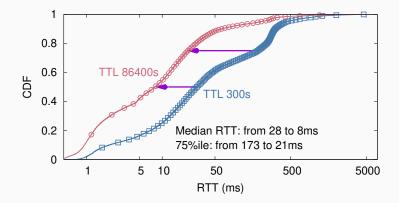


Figure 5: RTT from RIPE Atlas VPs for NS .uy queries (NS)

Median RTT improves by 20ms; 75%ile by 152ms

.uy latency reduced for all regions

Check for Atlas location bias

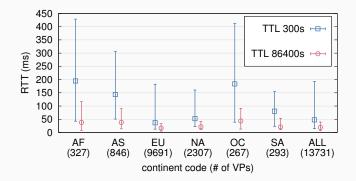


Figure 6: Median RTT as seen by RIPE Atlas VPs per region

Longer TTL \rightarrow longer caching \rightarrow faster answers

.uy latency reduced for all regions

Check for Atlas location bias

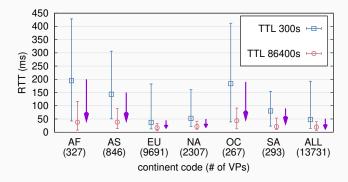


Figure 7: Median RTT as seen by RIPE Atlas VPs per region

Longer TTL \rightarrow longer caching \rightarrow faster answers Up to 150ms median latency reduction (AF)

- We still helped Uruguayan .uy users
- And two other countries:
 - One in East Africa
 - Another one in the Middle East
- Experiment proving how TTLs are important for performance



src: https://commons.wikimedia.org/wiki/File: Luis_Su%C3%A1rez_2018.jpg CC BY-SA 3.0

Longer TTLs are like the old Turbo button

- Some DNS OPs spend 1000s too reduce latency
- Longer TTLs improve latency at zero cost



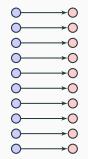
src: wikipedia.org

Caching (Longer TTL) vs Anycast

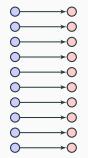
- People and CDNs spend lots on huge anycast deployments
- OPs could say: "*I'll have short TTL since I use anycast*", because anycast can make it up for it.
- Does anycast really beats caching?

Caching vs Anycast: experiment

Probes + Resolver

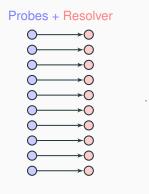






Unicast (EC2)



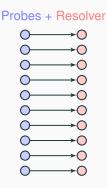


Unicast (EC2)



								0
								0
0	0	0	0	0	0	0	0	0
0								0
0	0	0	0	0	0	0	0	0

Anycast (Route53)

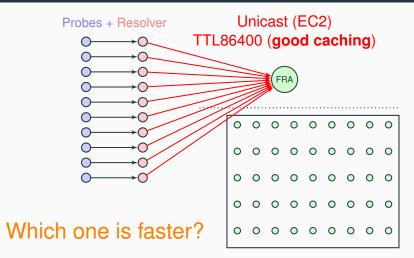


Unicast (EC2) TTL86400 (good caching)

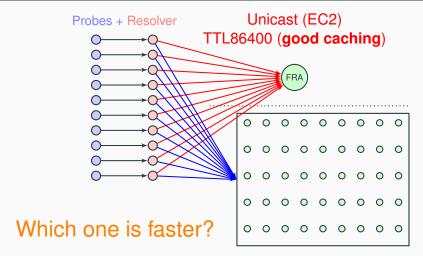


ſ	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0
									0
	0	0	0	0	0	0	0	0	0

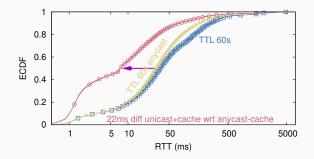
TTL60s (**no caching**) Anycast (Route53)



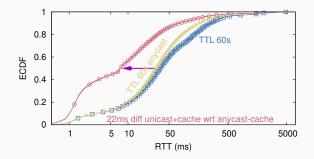
TTL60s (**no caching**) Anycast (Route53)



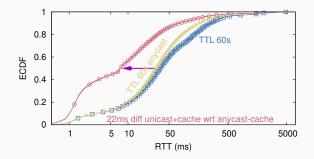
TTL60s (**no caching**) Anycast (Route53)



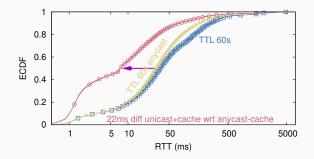
- Caching near client beats even great server infrastructure!
 - Anycast TTL60 (no cache): 29.96ms (median)
 - Unicast TTL86400 (cache): 7.38ms (median):
 - 22ms median latency reduction
- Query load: 77% down with caching
- so TTLs matter more for performance
 - (anycast is great to many things too, DDoS for example [2])
 - We strongly recommend anycast [5]



- Caching near client beats even great server infrastructure!
 - Anycast TTL60 (no cache): 29.96ms (median)
 - Unicast TTL86400 (cache): 7.38ms (median):
 - 22ms median latency reduction
- Query load: 77% down with caching
- so TTLs matter more for performance
 - (anycast is great to many things too, DDoS for example [2])
 - We strongly recommend anycast [5]



- Caching near client beats even great server infrastructure!
 - Anycast TTL60 (no cache): 29.96ms (median)
 - Unicast TTL86400 (cache): 7.38ms (median):
 - 22ms median latency reduction
- Query load: 77% down with caching
- so TTLs matter more for performance
 - (anycast is great to many things too, DDoS for example [2])
 - We strongly recommend anycast [5]



- Caching near client beats even great server infrastructure!
 - Anycast TTL60 (no cache): 29.96ms (median)
 - Unicast TTL86400 (cache): 7.38ms (median):
 - 22ms median latency reduction
- Query load: 77% down with caching
- so TTLs matter more for performance
 - (anycast is great to many things too, DDoS for example [2])
 - We strongly recommend anycast [5]

Reasons for Longer or shorter TTLs

• Longer caching:

- faster responses
- lower DNS traffic
- more robust to DDoS attack [4]
- Shorter caching:
 - faster operational changes
 - useful for DNS redirect based DDoS
 - DNS-load balance

Organizations must weight these trade-offs to find a good balance

Recommendation and Conclusions

Conclusions

- Recommendation: longer TTLs (1 day) if you can
 - unless using CDN load-balancing or DNS-redir DDoS
- Why? Because it can save you more than 50ms or more
 - But keep on using anycast too [2, 5]
- · People have designed caches; use them wisely
- Should you reconsider your TTLs as well?

- Paper: https://www.isi.edu/ ~johnh/PAPERS/Moura19b.html
- IETF draft: draft-moura-dnsopauthoritative-recommendations



[1] DE VRIES, W. B., DE O. SCHMIDT, R., HARAKER, W., HEIDEMANN, J., DE BOER, P.-T., AND PRAS, A.

Verfploeter: Broad and load-aware anycast mapping.

In *Proceedings of the ACM Internet Measurement Conference* (London, UK, 2017).

MOURA, G. C. M., DE O. SCHMIDT, R., HEIDEMANN, J., DE VRIES, W. B., MÜLLER, M., WEI, L., AND HESSELMAN, C.
Anycast vs. DDoS: Evaluating the November 2015 root DNS event.

In *Proceedings of the ACM Internet Measurement Conference* (Santa Monica, California, USA, Nov. 2016), ACM, pp. 255–270.

[3] MOURA, G. C. M., HEIDEMANN, J., DE O. SCHMIDT, R., AND HARDAKER, W.

Cache me if you can: Effects of DNS Time-to-Live (extended).

In *Proceedings of the ACM Internet Measurement Conference* (Amsterdam, the Netherlands, Oct. 2019), ACM, p. to appear.

References iii

[4] MOURA, G. C. M., HEIDEMANN, J., MÜLLER, M., DE O. SCHMIDT, R., AND DAVIDS, M.

When the dike breaks: Dissecting DNS defenses during DDoS.

In *Proceedings of the ACM Internet Measurement Conference* (Boston, MA, USA, Oct. 2018), pp. 8–21.

[5] MÜLLER, M., MOURA, G. C. M., DE O. SCHMIDT, R., AND HEIDEMANN, J.

Recursives in the wild: Engineering authoritative DNS servers.

In *Proceedings of the ACM Internet Measurement Conference* (London, UK, 2017), ACM, pp. 489–495.

[6] SCHMIDT, R. D. O., HEIDEMANN, J., AND KUIPERS, J. H. Anycast latency: How many sites are enough? In Proceedings of the Passive and Active Measurement

Workshop (Sydney, Australia, Mar. 2017), Springer, pp. 188–200.