DNSSEC Validation Monitor

March 26, 2014

DNSSEC Workshop @ ICANN49

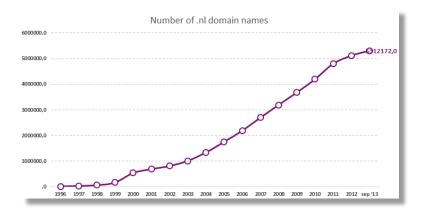
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SIDN Labs

- R&D team SIDN
- SIDN = registry for the Netherlands (.nl)
- 5.4M domain names, 1.500 registrars
- Largest DNSSEC zone in the world (1.7M signed)
- RSP for .amsterdam (capital) and .aw (Aruba)









DNSSEC Validation Monitor (ValMon)

- Experimental service that informs registrars of validation errors occurring at Dutch ISPs for their signed domain names (reduce information asymmetry)
- Goal: reduce validation error rates at Dutch ISPs, thus stimulate adoption of DNSSEC validation
- Motivation: relatively high numbers of validation errors
 - Mostly due to transfers to registrars that do not support DNSSEC (9,6% of transfers, Oct 2012)
 - Other sources: ISPs and DNSSEC Portfolio Checker (http://portfolio.sidnlabs.nl:8080/form)
- Low error rates important to ISPs because
 - Validation errors generate support calls (50 EUR/65 USD/76 SGD per call)
 - ISP customers don't understand why a site goes black while it still works via their neighbor's ISP
 - ISPs take the hit for errors (unintentionally) caused by others





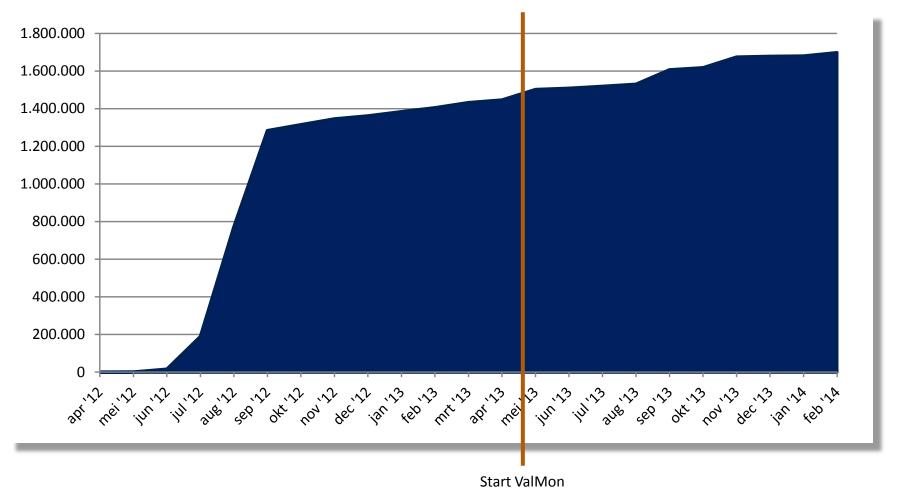
ISP-registrar Information Relay SIDN .nl Registrar .nl Registry Support Desk Support Desk Validating resolvers Phone call at ISP Email (overview) ValMon server Validation Email (per registrar) errors Check 4 ISPs SIDN Coming up: 3 universities

UNBOUND resolver





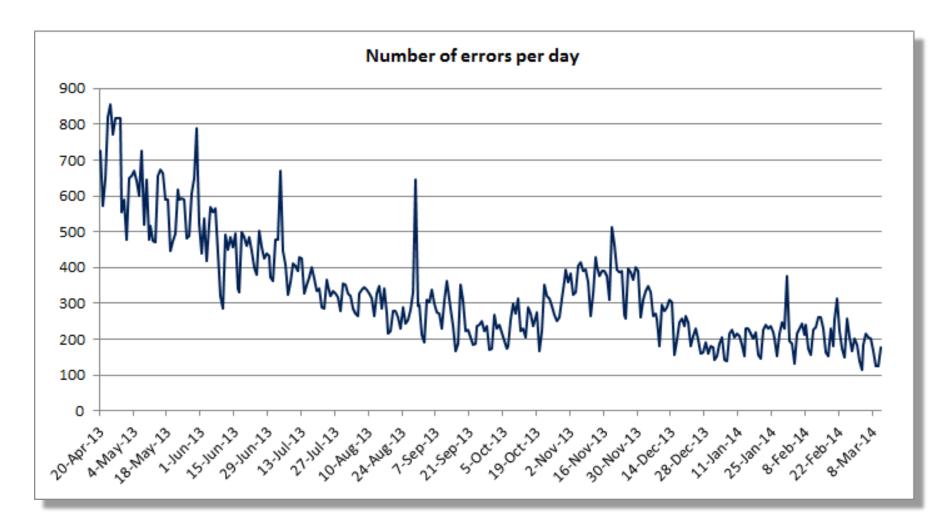
DNSSEC Signing .nl







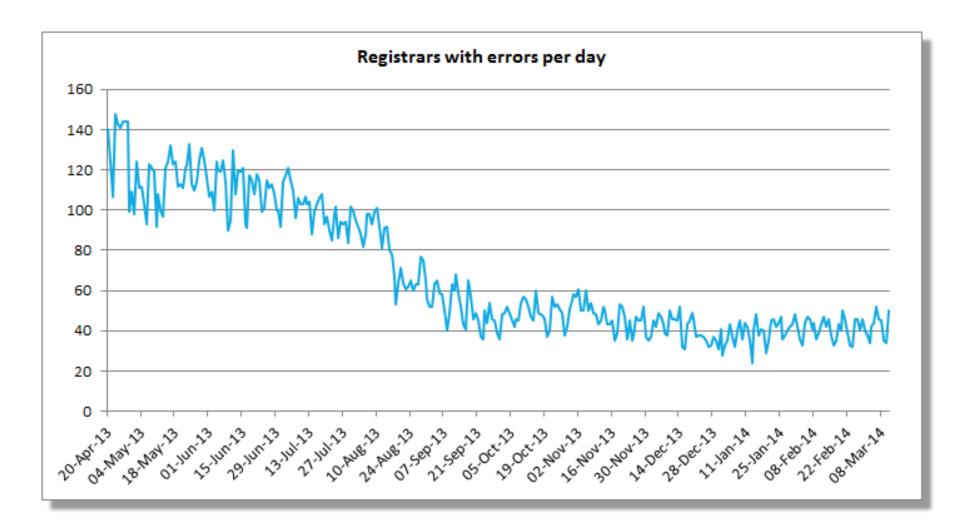
Validation Errors







Registrars







Types of Validation Errors

UNBOUND Error Reports (24 hours) 1 DS got unsigned 185 No DNSKEY record ← As a result of domain name transfers 11 SERVFAIL no DS 57 cname proof failed 1 covering NSEC3 was 132 nameerror proof failed NXDOMAIN-related errors 1 no DNSSEC records 6 no NSEC3 records 11 no keys have 3rd Level Validation Errors 4 no signatures from www.example.nl. [OK] 1 no signatures over _tsdns._tcp.example.nl. [ERROR] 3 nodata proof failed 7 signature crypto failed 6 signature expired from 858 wildcard proof failed ← NSEC/NSEC3-related errors





Lessons Learned

- ValMon appears to work!
- Also seeing validation errors at 3rd level, which we would not have seen at the registry-level
- Sites sometimes broken for weeks because registrars don't have a validating resolver themselves
- Errors also caused by resellers, need to stimulate registrars to exercise more control over their resellers





Questions?

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